

**Spanish American Civic Association**.. 717.397.6267  
545 Pershing Avenue, Lancaster  
Monday-Friday, 12:30-1 pm

**St. Luke's UCC** ..... 717.626.7100  
222 North Broad Street, Litzitz  
Wednesday, 12-1 pm

**First Presbyterian Church**..... 717.653.5888  
7 Marcella Avenue, Mount Joy  
(for senior citizens only; available September-May)

**Catholic Worker House** .....Not available  
41 West Vine Street, Lancaster  
Saturday, 1-2:30 pm

**Dinner**

**Spanish American Civic Association**.. 717.397.6267  
545 Pershing Avenue, Lancaster  
Monday-Saturday, 4-5 pm

**East Chestnut Street Mennonite Church**..... 717.392.7910  
432 East Chestnut Street, Lancaster  
Monday, 5:30-6:15 pm

**Zion Evangelical Lutheran Church**.. 717.569.1359  
1905 Broad Street, East Petersburg  
Monday, 5:30 pm

**First Reformed UCC**..... 717.397.5149  
40 East Orange Street, Lancaster  
Tuesday, 5:30 pm

**Columbia Presbyterian**..... 717.684.6271  
360 Locust Street, Columbia  
1<sup>st</sup> Tuesday of the month, 5:30

**Willow Street UCC**..... 717.464.3462  
2723 Willow Street Pike North, Willow Street  
4<sup>th</sup> Tuesday of the month, 5:30 pm

**Grace Lutheran Church**..... 717.397.2748  
517 North Queen Street, Lancaster  
Wednesday, 5:30 pm

**Ebenezer Baptist Church**..... 717.509.8413  
701 North Lime Street, Lancaster  
1<sup>st</sup> Wednesday of the month, 6 pm

**Helping Hands Community Meal**..... 717.653.5660  
320 Mussers Road, Mount Joy  
3<sup>rd</sup> Wednesday of the month, 5:30pm  
*Note: September through April*

**PA CareerLink**  
**Reentry Employment** ..... 717.509.5613  
1016 North Charlotte Street, Lancaster

**Successful Returning**  
**Citizens Support Group** ..... 717.723.1075  
(meets every Wednesday, 7-8:30 pm at Ebenezer Baptist Church, 701 North Lime Street, Lancaster and every Monday 12-1 pm at PA CareerLink, 1016 North Charlotte Street, Lancaster)

**Transition to Community**..... 717.656.3222  
(locations vary)

**EDUCATION**

**Lancaster County Career & Technology Centers**  
Brownstown ..... 717.859.5100  
Snyder & Metzler Roads, Brownstown  
Mount Joy ..... 717.653.3000  
432 Old Market Street, Mount Joy  
Willow Street ..... 717.464.7050  
1730 Hans Herr Drive, Willow Street

**Lancaster Lebanon IU #13** ..... 717.606.1363  
1016 North Charlotte Street, Lancaster  
(GED registration/testing)

**Literacy Council** ..... 717.295.5523  
24 South Queen Street, Lancaster

**SACA Tec Centro** ..... 717.509.6679  
102 Chester Street, Lancaster  
(ESL, GED, ABE+)

**FINANCIAL STABILITY**

**Lancaster Housing**  
**Opportunity Partnership**..... 717.291.9945  
123 East King Street, Lancaster  
(homebuyer education)

**Tabor Community Services**..... 717.397.5182  
308 East King Street, Lancaster  
(financial education workshops; counseling on budgeting, credit, and reducing debt)

**Volunteer Income Tax Assistance (VITA)**..... 2-1-1  
(free tax preparation)

**PARENTING AND FAMILY RELATIONS**

**A Woman's Concern** ..... 717.394.1561  
616 North Duke Street, Lancaster  
(pregnancy related resources)

**Catholic Charities** (counseling)..... 717.299.3659  
925 North Duke Street, Lancaster

**Children & Youth Agency** ..... 717.299.7925  
150 North Queen Street, Suite 111, Lancaster  
(suspected child abuse)

**COBYS Family Life Center** ..... 717.435.8139  
171 East King Street, Lancaster  
(parenting classes/counseling)

**Domestic Violence Legal Clinic** ..... 717.291.5826  
35 East Orange Street, Suite 201, Lancaster

**MidPenn Legal Services** ..... 717.299.0971  
38 North Christian Street, Suite 200, Lancaster

**Planned Parenthood Keystone** ..... 717.299.2891  
31 South Lime Street, Lancaster  
(family planning)

**Pressley Ridge** (counseling)..... 717.397.5241  
630 Janet Avenue, Lancaster

**SVPS Satellite @ Water Street Health Services**..... 717.575.0561  
210 South Prince Street, Lancaster  
(pregnancy counseling/parenting skills)

**YWCA**  
Parent Support Group .....717.393.1735 x222  
Sexual Assault Prevention and  
Counseling Center (24 hours)..... 717.392.7273  
110 North Lime Street, Lancaster

**FREE MEALS**

**Breakfast**  
**First United Methodist Church** ..... 717.394.7231  
29 East Walnut Street, Lancaster  
Monday-Friday, 8:30-9:45 am

**First Reformed UCC** ..... 717.397.5149  
40 East Orange Street, Lancaster  
Saturday, 9 am

**Peter's Porch at Faith United Evangelical Church** ..... 717.336.2141  
357 Walnut Street, Denver  
1<sup>st</sup> Saturday of the month, 8-10 am

**St. Paul's Episcopal Church** ..... 717.684.8496  
340 Locust Street, Columbia  
1<sup>st</sup>, 2<sup>nd</sup>, 4<sup>th</sup> Saturday of the month, 7:30-9 am  
(hosted by various Columbia area churches)

**Peter's Porch at Litzitz Mennonite Church** ..... 717.626.8237  
165 Front Street, Litzitz  
2<sup>nd</sup> Saturday of the month, 8-10 am

**Peter's Porch at Zion Lutheran Church**.. 717.859.2100  
435 Main Street, Akron  
3<sup>rd</sup> Saturday of the month, 8-10:30 am

**Columbia Presbyterian Church** ..... 717.684.6271  
360 Locust Street, Columbia  
3<sup>rd</sup> Saturday of the month, 10:30 am-12:30 pm

**Salem United Church of Christ** ..... 717.684.6498  
324 Walnut Street, Columbia  
Last Saturday of the month, 7:30-9:30 am

**Trinity Lutheran Church** ..... 717.397.2734  
31 South Duke Street, Lancaster  
Sunday, 8-8:30 am

**Lunch**  
**Cispus Attacks** ..... 717.394.6604  
407 Howard Avenue, Lancaster  
Monday-Friday, 11 am (no meal provided the 2nd & 4th Wednesday of the month)

**St. Anne's Roman Catholic Church**.. 717.392.2225  
929 North Duke Street, Lancaster  
Monday-Friday, 11:30 am-1 pm

**HOUSING & HOMELESSNESS SERVICES**

**CHAART**  
**The Community Homelessness Assessment & Referral Team (CHAART)** helps individuals and families who are homeless return to stable housing quickly. When needed, will make referrals to emergency shelter and transitional housing programs. For pre-screening and referral services ..... 2-1-1

**Emergency Shelters**  
**Domestic Violence Services of Lancaster County** ..... 717.299.1249  
(call for appointment, women & children)  
**Water Street Mission** ..... 717.358.2030  
210 South Prince Street, Lancaster  
(call for availability)

**Winter Emergency Shelter** ..... 2-1-1  
(several Lancaster County communities operate winter shelter programs from December through March, call for locations)

**Affordable Housing**  
For listings of rental property locations and numbers, visit [www.hop.org/rentals](http://www.hop.org/rentals) or call 2-1-1

**Housing Counseling**  
**Base, Inc.** ..... 717.392.5467  
447 South Prince Street, Lancaster  
(pre-purchase counseling, foreclosure prevention counseling)

**Lancaster Housing Opportunity Partnership** ..... 717.291.9945  
123 East King Street, Lancaster  
(discrimination/landlord/tenant education)

**Tabor Community Services** ..... 717.397.5182  
308 East King Street, Lancaster  
(first-time homebuyers, mortgage prevention, reverse mortgages)

**SELF SUFFICIENCY REFERENCE GUIDE**

A Community Resources Guide for Residents of Lancaster County  
[ Modified December 2018 ]

**Pennsylvania 2-1-1 East at United Way of Lancaster County**

**Phone: 2-1-1**  
**Email: 211@UWLanc.org**  
**Web: PA211East.org**  
📍📞 PA211East

**Get help by text!**  
Text your zip code to 898211



**Redeemer Lutheran Church**..... 717.394.0651  
500 Pearl Street, Lancaster  
Thursday, 5:15 pm

**Zion Evangelical Lutheran Church**...717.898.2911  
85 East Brandt Boulevard, Landisville  
Thursday, 5:30 pm

**Ephrata Area Community Meals**..... 717.733.4134  
Locations vary, Ephrata/Akron  
Thursday, 6 pm  
*Note: Call for location of meal*

**Trinity United Methodist Church** ..... 717.336.6903  
420 West Main Street, Denver  
Thursday dates vary, 6 pm  
*Note: Call for date of meal*

**St. Mary's Roman Catholic Church** 717.392.2578  
119 South Prince Street, Lancaster  
Friday, 5:30 pm

**Salvation Army Lancaster**..... 717.397.7565  
131 South Queen Street, Lancaster  
Sunday, 4-5:30 pm

**Otterbein United Methodist Church** 717.394.3755  
20 East Clay Street, Lancaster  
1<sup>st</sup> Friday of the month, 6 pm

**Zion Lutheran Church** ..... 717.656.9200  
18 Quarry Rd, Leola  
3<sup>rd</sup> Friday of the month, 5:55 pm

**St. Pauls Missionary Baptist Church**... 717.869.8193  
297 South 5th Street, Columbia  
2<sup>nd</sup> Saturday of the month, 5-7 pm

**St. Paul's Episcopal Church** ..... 717.684.8496  
340 Locust Street, Columbia  
3<sup>rd</sup> Saturday of the month, 5:30-7 pm

## UTILITY COMPANIES/PROBLEMS

**MidPenn Legal Services**..... 717.299.0971  
38 North Christian Street, Suite 200, Lancaster  
(help with shut off)

**PPL (electric)**..... 800.342.5775

**Public Utility Commission (PUC)**..... 800.692.7380

**Tax & Treasury (water bills, city only)**... 717.735.3425  
39 West Chestnut Street, Lancaster

**UGI (gas)**..... 800.844.9276

## INCOME

**Department of Human Services, PA**...717.299.7411  
832 Manor Street, Lancaster

**Domestic Relations (child support)**... 717.299.8141  
150 North Queen Street, Lancaster

**MidPenn Legal Services**..... 717.299.0971  
38 North Christian Street, Suite 200, Lancaster  
(free legal services for welfare, SSI, unemployment)

**Social Security Administration**..... 888.384.9919  
1809 Olde Homestead Lane, Lancaster

**Unemployment Compensation** ..... 888.313.7284

## FOOD AND CLOTHING

**Department of Human Services, PA** ..717.299.7411  
832 Manor Street, Lancaster  
(SNAP/food stamps)

**Lancaster County**

**Council of Churches** ..... 717.291.2261  
812 North Queen Street, Lancaster

**Lumina Professional**

**Clothing Bank**..... 717.394.8412  
20 East Clay Street, Lancaster

**Office of Aging (seniors)** ..... 717.299.7979  
150 North Queen Street, Lancaster

**Salvation Army (food only)**..... 717.397.7565  
131 South Queen Street, Lancaster

**Water Street Ministries (food only)** ... 717.358.2081  
210 South Prince Street, Lancaster

**WIC (children and women)** ..... 717.509.3686  
601 South Queen Street, Lancaster

## EMPLOYMENT TRAINING/PLACEMENT

**New Choices Career**

**Development Center** ..... 717.869.6363  
1650 Manheim Pike, Lancaster

**Office of Aging (ages 55 & up)**..... 717.299.7979  
150 North Queen Street, Lancaster

**Office of Vocational Rehab** ..... 800.762.6306

**PA CareerLink Lancaster County** ... 717.509.5613  
1016 North Charlotte Street, Lancaster

**SACA Tec Centro** ..... 717.509.6679  
102 Chester Street, Lancaster

## TRANSPORTATION

**Department of Human Services**.....717.299.7411  
832 Manor Street, Lancaster  
(bus passes for jobs/interviews and medical appointments only)

**Driver's License Center**..... 800.423.5542  
131 Rohrerstown Road, Lancaster

**Ephrata Area Social Services** ..... 717.733.0345  
227 North State Street, Ephrata

**Lancaster County**

**Council of Churches** ..... 717.291.2261  
812 North Queen Street, Lancaster  
(bikes/cars for work)

**Lancaster Train Station**

**Amtrak Rail Service**..... 800.872.7245

**Capital Trailways/Greyhound** ..... 717.397.4861  
53 McGovern Avenue, Lancaster

**Love INC** ..... 717.735.7540  
(volunteer drivers for various needs)

**Office of Aging (seniors)** ..... 717.299.7979  
150 North Queen Street, Lancaster

**Red Rose Transit Authority**..... 717.397.4246  
Access/Shared Ride ..... 717.291.1243  
225 North Queen Street, Lancaster

## SERVICES FOR CHILDREN

**Bethany Christian Services**  
(Safe Families for Children)..... 717.238.3549  
1681 Crown Avenue, Suite 201, Lancaster

**Child Care Information Services** .... 717.393.4004  
601 South Queen Street, Lancaster

**Children & Youth Agency** ..... 717.299.7925  
150 North Queen Street, Suite 111, Lancaster

**Mom's House**..... 717.396.9130  
415 South Queen Street, Lancaster

## HEALTH SERVICES

**Mental Health Services**

**Community Services Group**..... 877.907.7970  
790 New Holland Avenue, Lancaster

**Lancaster County Behavioral Health and Developmental Services**  
Behavioral Health Case Management. 717.393.0421  
Crisis Intervention..... 717.394.2631  
1120 Frances Avenue, Lancaster

**Mental Health America** ..... 717.397.7461  
630 Janet Avenue, Lancaster

**Nuestra Clinica Outpatient**..... 717.293.4150  
545 Pershing Avenue, Lancaster

**Philhaven Hospital (locations vary)** .. 800.932.0359

### Physical Health Services

**DALCO (Dental Access Lancaster County)**..... 717.544.3279

**Hope Within Community Health Center**..... 717.367.9797  
4748 East Harrisburg Pike, Elizabethtown

**SouthEast Lancaster Health Services**  
625 South Duke Street, Lancaster... 717.299.6371  
(other locations available)

**Water Street Health Services**

**Dental**.....717.358.2011

**Medical**..... 717.358.2017  
210 South Prince Street, Lancaster

**Welsh Mountain Health Centers**..... 717.354.4711  
584 Springville Road, New Holland

## HOSPITALS

**Heart of Lancaster Regional Medical Center**..... 717.625.5000  
1500 Highlands Drive, Lititz

**Lancaster General Hospital** .....717.544.5511  
555 North Duke Street, Lancaster

**Lancaster Regional Medical Center** ..717.291.8211  
250 College Avenue, Lancaster

**WellSpan Ephrata**

**Community Hospital** ..... 717.733.0311  
169 Martin Avenue, Ephrata

## SERVICES FOR INDIVIDUALS WITH AIDS

**Alder Health Services** ..... 717.509.6349  
1891 Santa Barbara Drive, Suite 104, Lancaster

**Gathering Place** ..... 717.556.8375  
2394 New Holland Pike, Lancaster

**LGHP - Comprehensive Care** ..... 717.544.4943  
554 North Duke Street, Lancaster

**Nuestra Clinica** ..... 717.295.7994  
453 South Lime Street, Suite C, Lancaster

## VETERANS

**Department of Veterans Affairs Medical Center**  
Coatesville..... 800.290.6172

**Camp Hill Satellite Clinic** ..... 717.730.9782

**Lancaster Outpatient Clinic** ..... 717.290.6900

**Lebanon** ..... 800.409.8771

**United Veterans Beacon House** ..... 717.859.4577  
130 South 9th Street, Akron, Resident Hall

**Veterans' Affairs, Lancaster County** . 717.299.7920  
150 North Queen Street, Suite 101, Lancaster  
(daily van service to the Lebanon VA Hospital)

**Veteran's Victory House** ..... 717.397.0156  
105 East King Street, Lancaster

## ALCOHOL/DRUG TREATMENT

**Alcoholics Anonymous** ..... 717.394.3238

**Compass Mark** ..... 717.299.2831  
630 Janet Avenue, Lancaster  
(drug and alcohol information)

**Lancaster County Drug & Alcohol Commission** ..... 717.299.8023  
150 North Queen Street, Lancaster

**Narcotics Anonymous** ..... 717.393.4546

**Detox/Rehab**

**White Deer Run** ..... 866.769.6822

### Outpatient Programs

**Addiction Recovery**

**Systems of Lancaster** ..... 717.394.7160  
2192 Embassy Drive, Lancaster

**Elsie Shenk Outpatient Center** ..... 717.286.9088  
211 East Mifflin Street, Lancaster

**Gate House Outpatient**..... 717.285.2300  
465 West Main Street, Mountville

**HSA Counseling, Inc.**  
321 North Market Street, Lancaster..717.394.5334  
107 East Locust Street, Ephrata ..... 717.733.8898

**Lancaster Clinical Counseling Associates** ..... 717.299.0131  
129 East Orange Street, Lancaster

**Mazzitti & Sullivan Counseling Services** ..... 717.208.7532  
313 West Liberty Street, Suite 358, Lancaster

**Naaman Center**  
Elizabethtown ..... 717.367.9115  
4600 East Harrisburg Pike, Elizabethtown  
Lancaster..... 717.394.5495  
39 West Vine Street, Lancaster

**Quarryville** ..... 888.243.4316

**Gap**..... 888.243.4316  
835 Houston Run Drive, Suite 230, Gap

**Nuestra Clinica** ..... 717.293.4150  
545 Pershing Avenue, Lancaster

**Pennsylvania Counseling Services** .. 717.397.8081  
40 Pearl Street, Lancaster

**T.W. Ponessa & Associates Counseling Services** ..... 717.560.7917  
410 North Prince Street, Lancaster

**Wellness Counseling Associates**... 717.397.2727  
439 North Duke Street, Lancaster

## PROBATION, PAROLE & RE-ENTRY PROGRAMS

**Adult Probation & Parole Services** .. 717.299.8181  
40 East King Street, Lancaster

**Ambassadors for Hope** ..... 717.299.2831

**Beginning in the Right Direction (B.I.R.D.) Ministries** ..... 717.295.3301

**Center for Community Peacemaking** ..... 717.397.2404  
53 North Duke Street, Suite 303, Lancaster

**Compassionate House Aftercare** ... 717.572.6325

**Lancaster County Reentry Management Organization** ..... 717.723.1075  
40 East King Street, Lancaster

**Office of Juvenile Probation & Parole**..... 717.299.8161