

**HOUSING & HOMELESSNESS SERVICES**

**CHART**

**The Community Homelessness Assessment & Referral Team (CHART)** helps individuals and families who are homeless return to stable housing quickly. When needed, will make referrals to emergency shelter and transitional housing programs. For pre-screening and referral services ..... 2-1-1

**Emergency Shelters**  
Domestic Violence Services of Lancaster County ..... 717.299.1249  
(call for appointment, women & children)  
Water Street Mission ..... 717.358.2030  
210 South Prince Street, Lancaster  
(call for availability)  
**Winter Emergency Shelter** ..... 2-1-1  
(several Lancaster County communities operate winter shelter programs from December through March, call for locations)

**Affordable Housing**  
For listings of rental property locations and numbers, visit [www.lhcop.org/hp/rentals](http://www.lhcop.org/hp/rentals) or call 2-1-1

**Housing Counseling**  
Base, Inc. .... 717.392.5467  
447 South Prince Street, Lancaster  
(pre-purchase counseling, foreclosure prevention counseling)  
**Lancaster Housing Opportunity Partnership** ..... 717.291.9945  
123 East King Street, Lancaster  
(discrimination/landlord/tenant education)  
**Tabor Community Services** ..... 717.397.5182  
308 East King Street, Lancaster  
(first-time homebuyers, mortgage prevention, reverse mortgages)

**SELF SUFFICIENCY REFERENCE GUIDE**

A Community Resources Guide for Residents of Lancaster County  
[ Updated January 2019 ]

**Pennsylvania 2-1-1 East at United Way of Lancaster County**

**Phone:** 2-1-1  
**Email:** 211@UWLanc.org  
**Web:** PA211East.org  
f t PA211East

**Get help by text!**  
Text your zip code to 898211



**FREE MEALS**

*Note: Some meals may not operate on holidays or during inclement weather, please call ahead*

**Breakfast**

**First United Methodist Church** ..... 717.394.7231  
29 East Walnut Street, Lancaster  
Monday-Friday, 8:30-9:45 am

**First Reformed UCC** ..... 717.397.5149  
40 East Orange Street, Lancaster  
Saturday, 9 am

**Peter's Porch at Faith United Evangelical Church** ..... 717.336.2141  
337 Walnut Street, Denver  
1<sup>st</sup> Saturday of the month, 8-10 am

**St. Paul's Episcopal Church** ..... 717.684.8496  
340 Locust Street, Columbia  
1<sup>st</sup>, 2<sup>nd</sup>, last Saturday of the month, 7:30-9 am  
(hosted by various Columbia area churches)

**Peter's Porch at Lititz Mennonite Church** ..... 717.626.8237  
165 Front Street, Lititz  
2<sup>nd</sup> Saturday of the month, 8-10 am

**Peter's Porch at Zion Lutheran Church** ..... 717.859.2100  
435 Main Street, Akron  
3<sup>rd</sup> Saturday of the month, 8-10 am

**Columbia Presbyterian Church** ..... 717.684.6271  
360 Locust Street, Columbia  
3<sup>rd</sup> Saturday of the month, 10:30 am-12:30 pm

**Peter's Porch at Landis Valley Christian Fellowship** ..... 717.569.6051  
2420 Kissel Hill Road, Lancaster  
4<sup>th</sup> Saturday of the month, 8-10 am  
*Note: Photo ID required*

**Salem United Church of Christ** ..... 717.684.6498  
324 Walnut Street, Columbia  
Last Saturday of the month, 7:30-9:30 am

**Trinity Lutheran Church** ..... 717.397.2734  
31 South Duke Street, Lancaster  
Sunday, 8-8:30 am

**FINANCIAL STABILITY**

**Lancaster Housing Opportunity Partnership** ..... 717.291.9945  
123 East King Street, Lancaster  
(homebuyer education)

**Tabor Community Services** ..... 717.397.5182  
308 East King Street, Lancaster  
(financial education workshops; counseling on budgeting, credit, and reducing debt)

**Volunteer Income Tax Assistance (VITA)** ..... 2-1-1  
(free tax preparation)

**PARENTING AND FAMILY RELATIONS**

**A Woman's Concern** ..... 717.394.1561  
1102 Millersville Pike, Lancaster  
(pregnancy related resources)

**Catholic Charities (counseling)** ..... 717.299.3659  
925 North Duke Street, Lancaster

**Children & Youth Agency** ..... 717.299.7925  
150 North Queen Street, Suite 111, Lancaster  
(suspected child abuse)

**COBYS Family Life Center** ..... 717.435.8139  
171 East King Street, Lancaster  
(parenting classes/counseling)

**Domestic Violence Legal Clinic** ..... 717.291.5826  
35 East Orange Street, Suite 201, Lancaster

**MidPenn Legal Services** ..... 717.299.0971  
38 North Christian Street, Suite 200, Lancaster

**Planned Parenthood Keystone** ..... 717.299.2891  
31 South Lime Street, Lancaster  
(family planning)

**Pressley Ridge (counseling)** ..... 717.397.5241  
630 Janet Avenue, Lancaster

**SVPS Satellite @ Water Street Health Services** ..... 717.575.0561  
210 South Prince Street, Lancaster  
(pregnancy counseling/parenting skills)

**YWCA**  
Parent Support Group ..... 717.393.1735 x222  
Sexual Assault Prevention and Counseling Center (24 hours) ..... 717.392.7273

**Advoz** ..... 717.397.2404  
53 North Duke Street, Suite 303, Lancaster

**Beginning in the Right Direction (B.I.R.D.) Ministries** ..... 717.295.3301

**Compassionate House Aftercare** ..... 717.572.6325

**Lancaster County Reentry Management Organization** ..... 717.723.1075  
601 South Queen Street, Lancaster

**Office of Juvenile Probation & Parole** ..... 717.299.8161

**PA CareerLink Reentry Services & Employment** ..... 717.509.5613  
1016 North Charlotte Street, Lancaster

**Successful Returning Citizens Support Group** ..... 717.723.1075  
(meets every Wednesday, 7-8:30 pm at Ebenezer Baptist Church, 701 North Lime Street, Lancaster and every Monday 12-1 pm at PA CareerLink, 1016 North Charlotte Street, Lancaster)

**Transition to Community** ..... 717.656.3222  
(locations vary)

**EDUCATION**

**Lancaster County Career & Technology Centers**  
Brownstown ..... 717.859.5100  
Snyder & Metzler Roads, Brownstown  
Mount Joy ..... 717.653.3000  
432 Old Market Street, Mount Joy  
Willow Street ..... 717.464.7050  
1730 Hans Herr Drive, Willow Street

**Lancaster Lebanon IU #13** ..... 717.606.1363  
1016 North Charlotte Street, Lancaster  
(GED registration/testing)

**Literacy Council** ..... 717.295.5523  
24 South Queen Street, Lancaster

**SACA Tec Centro** ..... 717.509.6679  
102 Chester Street, Lancaster  
(ESL, GED, ABE+)

**Dinner**

**Spanish American Civic Association** ..... 717.397.6267  
545 Pershing Avenue, Lancaster  
Monday-Saturday, 4-5 pm

**East Chestnut Street Mennonite Church** ..... 717.392.7910  
432 East Chestnut Street, Lancaster  
Monday, 5:30-6:15 pm

**Zion Evangelical Lutheran Church** ..... 717.569.1359  
1905 Broad Street, East Petersburg  
Monday, 5:30 pm

**First Reformed UCC** ..... 717.397.5149  
40 East Orange Street, Lancaster  
Tuesday, 5:30 pm

**Columbia Presbyterian** ..... 717.684.6271  
360 Locust Street, Columbia  
1<sup>st</sup> Tuesday of the month, 5:30  
1<sup>st</sup> & Last Sundays of the month, 5-7 pm (located  
in the 4th Street Cafe Coffeeshouse)

**Willow Street UCC** ..... 717.464.3462  
2723 Willow Street Pike North, Willow Street  
4<sup>th</sup> Tuesday of the month, 5:30 pm

**Grace Lutheran Church** ..... 717.397.2748  
517 North Queen Street, Lancaster  
Wednesday, 5:30 pm

**Ebenezer Baptist Church** ..... 717.509.8413  
701 North Lime Street, Lancaster  
1<sup>st</sup> Wednesday of the month, 6 pm

**Helping Hands Community Meal** ..... 717.653.5660  
320 Musser Road, Mount Joy  
3<sup>rd</sup> Wednesday of the month, 5:30pm  
*Note: September through April*

**Redeemer Lutheran Church** ..... 717.394.0651  
500 Pearl Street, Lancaster  
Thursday, 5:15 pm

**Zion Evangelical Lutheran Church**... 717.898.2911  
85 East Brandt Boulevard, Landisville  
Thursday, 5:30 pm

**Ephrata Area Community Meals** ..... 717.733.6646  
Locations vary, Ephrata/Akron  
Thursday, 6 pm  
*Note: Call for location of meal*

**Trinity United Methodist Church** ..... 717.336.6903  
420 West Main Street, Denver  
Thursday dates vary, 6 pm  
*Note: Call for date of meal*

**St. Mary's Roman Catholic Church** 717.392.2578  
119 South Prince Street, Lancaster  
Friday, 5:30 pm

**Salvation Army Lancaster** ..... 717.397.7565  
131 South Queen Street, Lancaster  
Sunday, 4-5:30 pm

**Otterbein United Methodist Church** 717.394.3755  
20 East Clay Street, Lancaster  
1<sup>st</sup> Friday of the month, 6 pm

**Zion Lutheran Church** ..... 717.656.9200  
18 Quarry Rd, Leola  
3<sup>rd</sup> Friday of the month, 5:55 pm

**lthm Faith Community Church** ..... 717.286.5164  
324 Walnut Street, Columbia  
2<sup>nd</sup> Saturday of the month, 5-7 pm

**St. Pauls Missionary Baptist Church** ... 717.332.0988  
297 South 5th Street, Columbia  
2<sup>nd</sup> Saturday of the month, 5-7 pm

**St. Paul's Episcopal Church** ..... 717.684.8496  
340 Locust Street, Columbia  
3<sup>rd</sup> Saturday of the month, 5:30-7 pm

## UTILITY COMPANIES/PROBLEMS

**MidPenn Legal Services** ..... 717.299.0971  
38 North Christian Street, Suite 200, Lancaster  
(help with shut off)

**PPL (electric)** ..... 800.342.5775

**Public Utility Commission (PUC)** ..... 800.692.7380

**Tax & Treasury (water bills, city only)** ... 717.735.3425  
39 West Chestnut Street, Lancaster

**UGI (gas)** ..... 800.844.9276

## INCOME

**Department of Human Services, PA**... 717.299.7411  
832 Manor Street, Lancaster

**Domestic Relations (child support)**... 717.299.8141  
150 North Queen Street, Lancaster

**MidPenn Legal Services** ..... 717.299.0971  
38 North Christian Street, Suite 200, Lancaster  
(free legal services for welfare, SSI, unemployment)

**Social Security Administration** ..... 888.384.9919  
1809 Olde Homestead Lane, Lancaster

**Unemployment Compensation** ..... 888.313.7284

## FOOD AND CLOTHING

**Department of Human Services, PA** .. 717.299.7411  
832 Manor Street, Lancaster  
(SNAP/food stamps)

**Lancaster County**

**Council of Churches** ..... 717.291.2261  
812 North Queen Street, Lancaster

**Lumina Professional**

**Clothing Bank** ..... 717.394.8412  
20 East Clay Street, Lancaster

**Office of Aging (seniors)** ..... 717.299.7979  
150 North Queen Street, Lancaster

**Salvation Army (food only)** ..... 717.397.7565  
131 South Queen Street, Lancaster

**Water Street Ministries (food only)** ... 717.358.2081  
210 South Prince Street, Lancaster

**WIC (children and women)** ..... 717.509.3686  
601 South Queen Street, Lancaster

## EMPLOYMENT TRAINING/PLACEMENT

**New Choices Career**

**Development Center** ..... 717.869.6363  
1016 North Charlotte Street, Lancaster

**Office of Aging (ages 55 & up)** ..... 717.299.7979  
150 North Queen Street, Lancaster

**Office of Vocational Rehab** ..... 800.762.6306

**PA CareerLink Lancaster County** ... 717.509.5613  
1016 North Charlotte Street, Lancaster

**SACA Tec Centro** ..... 717.509.6679  
102 Chester Street, Lancaster

## TRANSPORTATION

**Department of Human Services** ..... 717.299.7411  
832 Manor Street, Lancaster  
(bus passes for jobs/interviews and medical  
appointments only)

**Driver's License Center** ..... 800.423.5542  
131 Rohrerstown Road, Lancaster

**Ephrata Area Social Services** ..... 717.733.0345  
227 North State Street, Ephrata

**Lancaster County**

**Council of Churches** ..... 717.291.2261  
812 North Queen Street, Lancaster  
(bikes/cars for work)

**Lancaster Train Station**

**Amtrak Rail Service** ..... 800.872.7245  
53 McGovern Avenue, Lancaster

**Love INC** ..... 717.735.7540  
(volunteer drivers for various needs)

**Office of Aging (seniors)** ..... 717.299.7979  
150 North Queen Street, Lancaster

**Red Rose Transit Authority** ..... 717.397.4246  
Access/Shared Ride ..... 717.291.1243  
225 North Queen Street, Lancaster

## SERVICES FOR CHILDREN

**Bethany Christian Services**  
(Safe Families for Children) ..... 717.238.3549  
1681 Crown Avenue, Suite 201, Lancaster

**Child Care Information Services** ..... 717.393.4004  
601 South Queen Street, Lancaster

**Children & Youth Agency** ..... 717.299.7925  
150 North Queen Street, Suite 111, Lancaster

**Mom's House** ..... 717.396.9130  
415 South Queen Street, Lancaster

## HEALTH SERVICES

**Mental Health Services**

**Community Services Group** ..... 877.907.7970  
790 New Holland Avenue, Lancaster

**Lancaster County Behavioral Health and**  
**Developmental Services**  
Behavioral Health Case Management. 717.393.0421  
Crisis Intervention ..... 717.394.2631  
1120 Frances Avenue, Lancaster

**Mental Health America** ..... 717.397.7461  
630 Janet Avenue, Lancaster

**Nuestra Clínica Outpatient** ..... 717.293.4150  
545 Pershing Avenue, Lancaster

**Philhaven Hospital (locations vary)** .. 800.932.0359

### Physical Health Services

**DALCO (Dental Access**  
**Lancaster County)** ..... 717.544.3279

**Hope Within Community**  
**Health Center** ..... 717.367.9797  
4748 East Harrisburg Pike, Elizabethtown

**Lancaster Health Center**  
625 South Duke Street, Lancaster... 717.299.6371  
(other locations available)

**Water Street Health Services**

Dental ..... 717.358.2011  
Medical ..... 717.358.2017  
210 South Prince Street, Lancaster

**Welsh Mountain Health Centers** ..... 717.354.4711  
584 Springville Road, New Holland

## HOSPITALS

**Lancaster General Hospital** ..... 717.544.5511  
555 North Duke Street, Lancaster

**UPMC Pinnacle Lititz** ..... 717.625.5000  
1500 Highlands Drive, Lititz

**WellSpan Ephrata**  
**Community Hospital** ..... 717.733.0311  
169 Martin Avenue, Ephrata

## SERVICES FOR INDIVIDUALS WITH AIDS

**Alder Health Services** ..... 717.233.7190  
313 West Liberty Street, Suite 371, Lancaster

**LGHP - Comprehensive Care** ..... 717.544.4943  
554 North Duke Street, Lancaster

**Nuestra Clínica** ..... 717.295.7994  
453 South Lime Street, Suite C, Lancaster

## VETERANS

**Department of Veterans Affairs Medical Center**

Coatesville ..... 800.290.6172  
Lancaster Outpatient Clinic ..... 717.290.6900  
Lebanon ..... 800.409.8771

**United Veterans Beacon House** ..... 717.859.4577  
130 South 9th Street, Akron, Resident Hall

**Veterans' Affairs, Lancaster County** . 717.299.7920  
150 North Queen Street, Suite 101, Lancaster  
(daily van service to the Lebanon VA Hospital)

**Veteran's Victory House** ..... 717.397.0156  
105 East King Street, Lancaster

## ALCOHOL/DRUG TREATMENT

**Alcoholics Anonymous** ..... 717.394.3238

**Compass Mark** ..... 717.299.2831  
630 Janet Avenue, Lancaster  
(drug and alcohol information)

**Lancaster County Drug &**  
**Alcohol Commission** ..... 717.299.8023  
150 North Queen Street, Lancaster

**Narcotics Anonymous** ..... 717.393.4546

### Detox/Rehab

**White Deer Run** ..... 866.769.6822

### Outpatient Programs

**Addiction Recovery**

**Systems of Lancaster** ..... 717.394.7160  
2192 Embassy Drive, Lancaster

**Elsie Shenk Outpatient Center** ..... 717.286.9088  
211 East Mifflin Street, Lancaster

**Gate House Outpatient** ..... 717.285.2300  
465 West Main Street, Mountville

**Gearty & Associates**  
107 East Locust Street, Ephrata .... 717.733.8898

**Lancaster Clinical**

**Counseling Associates** ..... 717.299.0131  
129 East Orange Street, Lancaster

**Naaman Center**  
Elizabethtown ..... 717.367.9115  
4600 East Harrisburg Pike, Elizabethtown  
Lancaster ..... 717.394.5495  
39 West Vine Street, Lancaster  
Quarryville ..... 888.243.4316  
248 Maple Avenue, Quarryville  
Gap ..... 888.243.4316  
835 Houston Run Drive, Suite 200, Gap

**Nuestra Clínica** ..... 717.293.4150  
545 Pershing Avenue, Lancaster

**Pennsylvania Counseling Services** .. 717.397.8081  
40 Pearl Street, Lancaster

**T.W. Ponessa & Associates**  
**Counseling Services** ..... 717.560.7917  
410 North Prince Street, Lancaster

## PROBATION, PAROLE & RE-ENTRY

**Adult Probation & Parole Services** .. 717.299.8181  
40 East King Street, Lancaster