

PENNSYLVANIA 2-1-1 EAST

FEBRUARY 2017
HOUSING/HOMELESSNESS
SERVICES REPORT

2-1-1 is a contracted partner for coordinated entry for housing and homelessness services in Lehigh Valley. The following report includes data on the types of housing calls received this month.

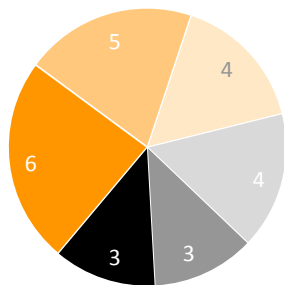
HOW MANY INQUIRERS CONTACTED 2-1-1?

This month, 2-1-1 received **134** contacts for housing and homelessness related services.



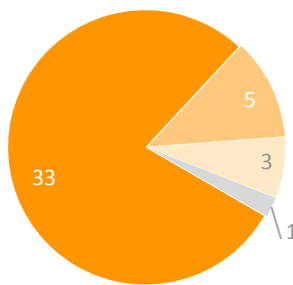
WHAT HOUSING-RELATED NEEDS* DO 2-1-1 INQUIRERS HAVE?

Housing Programs/Rentals



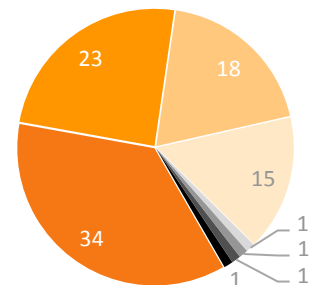
- Low Income/Subsidized Private Rental Housing
- Home Rental Listings
- HUD/Public Housing/Section 8
- Single Room Occupancy Housing
- Older Adult/Disability Related Supportive Housing
- Housing Search Assistance

Homelessness Prevention



- Rental Payment Assistance
- Rental Deposit Assistance
- Mortgage Delinquency and Default Counseling
- Homeless Motel Vouchers/Payment Assistance

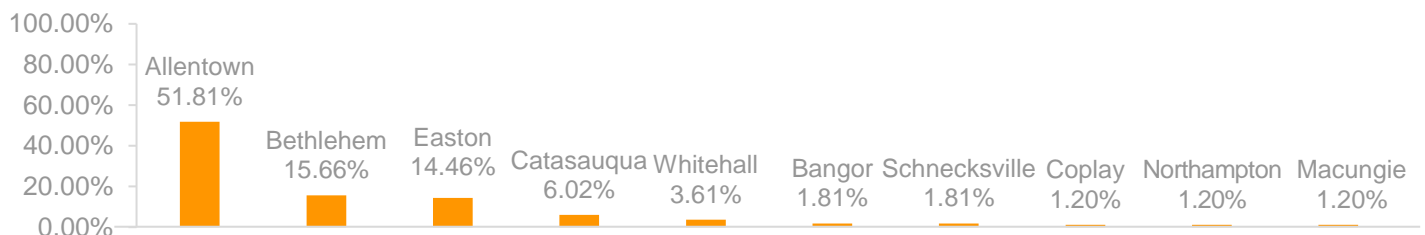
Transitional Housing/Shelters



- Emergency Shelter Clearinghouses
- Extreme Cold Weather Shelters
- Community Shelters
- Transitional Housing/Shelter
- Domestic Violence Shelters
- Homeless Drop-In Centers
- Rapid Re-Housing Programs
- Runaway/Youth Shelters

*Some inquirers have multiple housing concerns. Captured are the total housing needs requested.

WHERE ARE 2-1-1 INQUIRERS FROM (TOP 10 AREAS)?

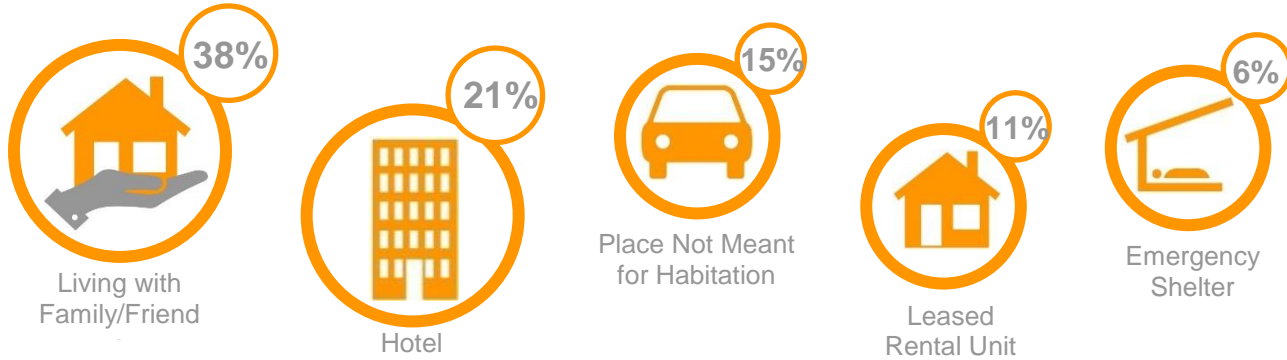


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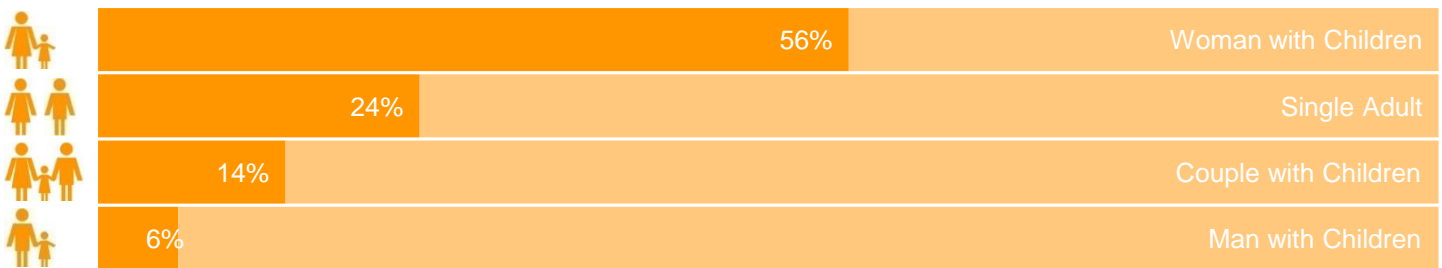
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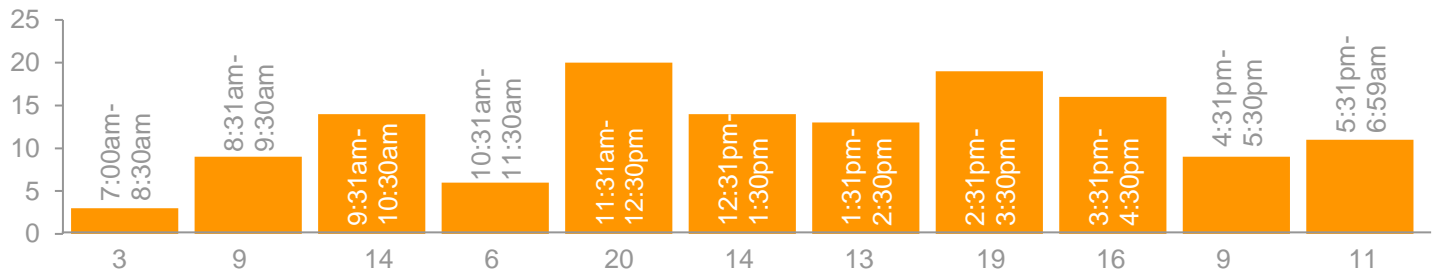
WHERE ARE INQUIRERS CURRENTLY RESIDING (TOP 5)?



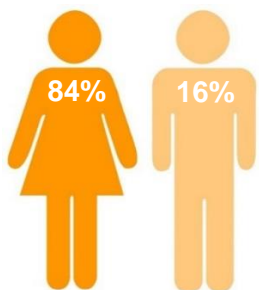
WHAT IS THE INQUIRER'S HOUSEHOLD COMPOSITION?



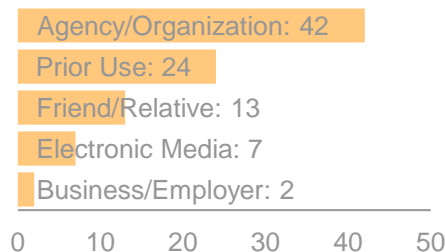
WHEN DO INQUIRERS REACH 2-1-1?



GENDER



TOP REFERRAL SOURCES



TOP PROGRAM REFERRALS

- 35 Lehigh Valley Coordinated Entry, 2-1-1 & Walk-in Sites
- 19 Catholic Charities, Housing Assistance
- 17 Lehigh Conference of Churches, Pathways Housing Services
- 15 Hispanic American Organization, Housing Assistance
- 14 Bethlehem Emergency Sheltering