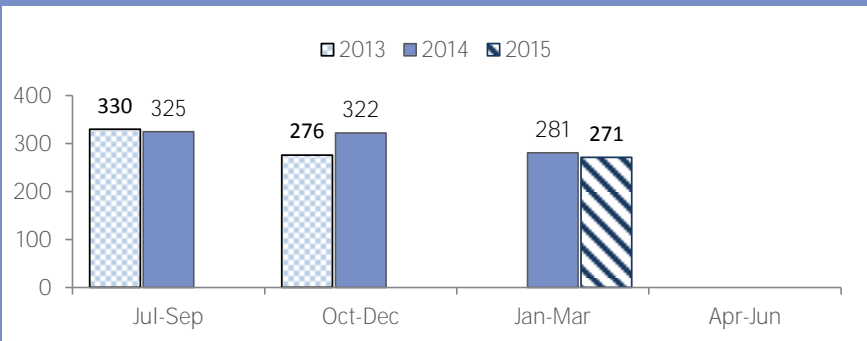


Northampton County Quarterly Report 2015

This report reflects call statistics of PA211 East. 51 additional calls were answered by other PA211 regions.
Total call volume = 322

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	88
Prior use	31
Friend/Relative	20
Electronic media	9
Flyer/Brochure/Poster	7
Business/Employer	5
Church	4
Media/TV/Radio	2
Newspaper	2
Medical services	1

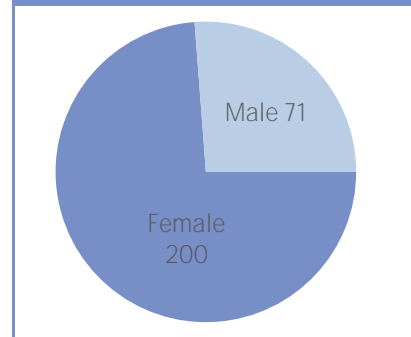
ZIP CODE REPORT

18042	85	18083	4
18015	31	18072	3
18017	30	18038	3
18018	25	18040	3
18067	18	18032	2
18045	15	18091	2
18013	12	18343	2
18064	8	18016	1
18014	8	18002	1
18020	7	18043	1
18088	5	18035	1
18055	4		

TOP AGENCY REFERRALS

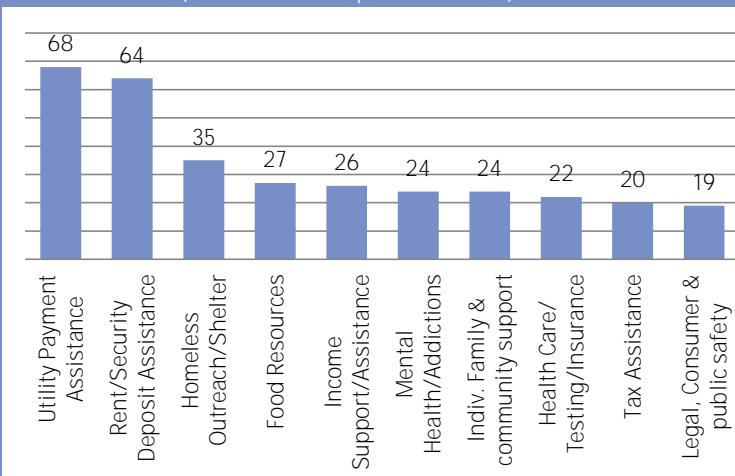
PA Department of Human Services	64
Catholic Charities	53
Easton Area Neighborhood Centers	42
Salvation Army of Lehigh Valley	33
Hispanic American Organization	32
Project of Easton	24
Community Action Committee	19
AARP	15
PA Housing Finance Agency	11
Casa Guadalupe Center	10
Third Street Alliance	9
Allentown Rescue Mission	8

GENDER REPORT



NEEDS

(Total needs reported = 416)



CALL FREQUENCY

