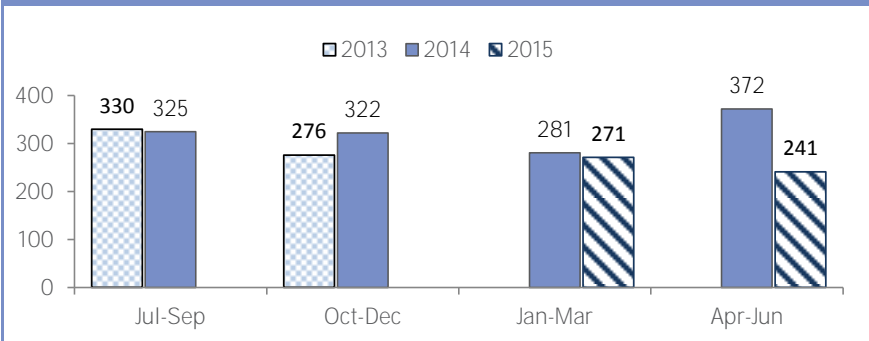


Northampton County Quarterly Report 2015

This report reflects call statistics of PA211 East. 53 additional calls were answered by other PA211 regions.
Total call volume = 294

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	89
Prior use	26
Friend/Relative	14
Business/Employer	3
Church	2
Utility Company	2
Electronic media	2
211 Publication	2
Medical services	2
Landlord	1

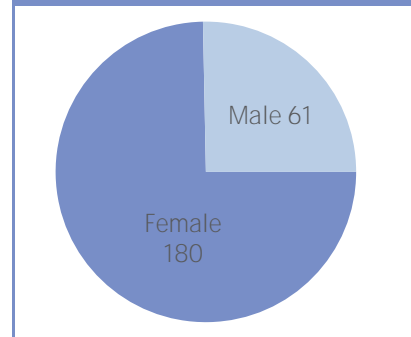
ZIP CODE REPORT

18042	54	18014	4
18015	46	18055	4
18017	33	18343	2
18018	19	18091	1
18045	16	18038	1
18013	12	18063	1
18067	10	18044	1
18020	10		
18064	9		
18040	7		
18088	7		
18072	4		

TOP AGENCY REFERRALS

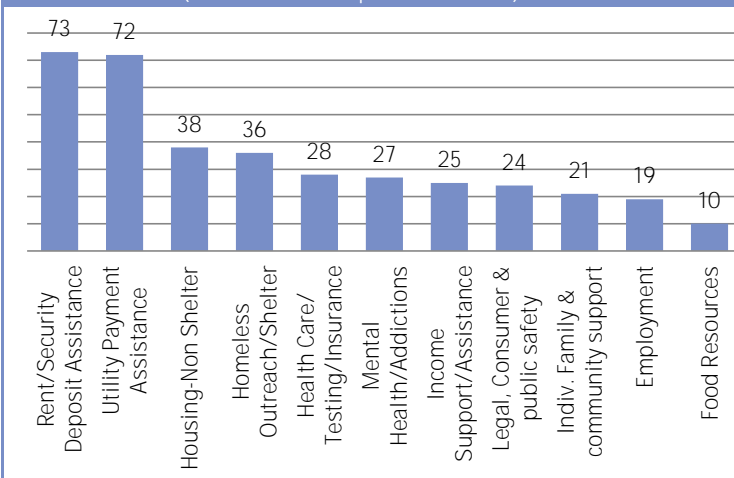
Salvation Army of Lehigh Valley	55
PA Department of Human Services	48
Catholic Charities	46
Hispanic American Organization	36
Easton Area Neighborhood Centers	29
Community Action Committee	27
Casa Guadalupe Center	19
Safe Harbor Easton	17
North Penn Legal Services	15
PA Housing Finance Agency (PHFA)	12
Families First	12
Project of Easton	10

GENDER REPORT



NEEDS

(Total needs reported = 429)



CALL FREQUENCY

