



United Way  
of Lancaster County



Minutes:

**CROSS PROBLEMS AND  
HOMELESS SERVICE PROVIDERS NETWORK**

Monday, March 20, 2017

2:30 pm, LGH conference room, Burle Business Center

ATTENDANCE

Toni Gainer, presided in Chair Doug Hopwood's absence  
See attached sign-in sheets for attendants.

WELCOME

Toni opened the meeting with welcome and introductions. Agendas, minutes, and all materials are posted online on the 211 website.

FOCUS TOPICS

**A Women's Concern**, Presented by Deb Cone Halsey

A Women's Concern works with pregnant women who may be at higher risk for abortion. They support women (and couples) who are pregnant, providing options and remaining neutral, regardless of client's decisions. They are state funded and offer free services. They provide prenatal and postnatal supplies and education, as well as ultrasound services. Clients can make an appointment or walk-in, at both their Duke Street and Chestnut Street offices. The center is moving more towards a medical and educational focus. Some support services may be available for miscarriage/infant loss, but often referrals are made. (Lancaster General Health/Women and Babies Hospital has programs for their patients who miscarry or experience infant loss at Women and Babies Hospital or the Emergency Department at the main hospital.)

The Surrender the Secret Program was reviewed. This is a Christian bible study program to support women (and partners) affected by abortion. It is an 8 week course. Participants follow a booklet. This program is offered separate from A Women's Concern services.

**Navigation Services, Community Action Partnership**, Presented by Vanessa Philbert

Handouts distributed.

An overview of service categories was given: Education and Child Development, Household Stability, Violence Prevention, and Health and Nutrition. Navigation services provided help provide direction for clients. The client chooses a goal and the navigators help support the client to achieve this goal. The navigator works as a generalist, not service area specific. The non-specific funding allows for less restrictive support guidelines. This program started with a pilot at High Industries to help keep entry level workers employed; 2 CAP staff members are embedded there. Since this pilot, CAP has been in discussions with other employers regarding

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implementation of a similar program. The navigators also work to engage with other services within the community. They work off of the self-sufficiency matrix within CaseWorthy (through the universal intake process) to help assign appropriate services. Other organizations can make referrals to the Navigation Program; an example would be when an organization has helped a client as much as their organization can, but more services are still needed to provide more holistic support. Navigators meet clients wherever they are most comfortable. There are no admission requirements (professional referral or self-referral). This program does not provide rental assistance, but instead provides support for the reasons the assistance is needed.

Community Connectors are a different role and came out of a different collaborative program. Connectors work with specific identified families (short-term).

A training opportunity is available; information will be sent to members electronically.

**Ann B Barshinger Financial Empowerment Center**, presented by Todd Capitao

The Financial Empowerment Center provides financial and homeownership counselling services, as well as financial education workshops. Their counselling services use a holistic approach. They help clients work to get debt under control, budgeting, understanding credit, and matched savings program (for specific criteria). The services are offered on-site at Tabor but also throughout the county to reach clients. Organizations can refer any client whom they cannot address their financial needs. The program works to empower the individual, not just fix their current issues. There is some cost, depending on the client's income level and some other criteria; cost is \$15 per session.

### LANCASTER COUNTY COALITION TO END HOMELESSNESS (LCCEH) UPDATES

#### **Winter Shelter**

No winter shelter updates.

#### **CHART**

New Chart Manager has been hired: Wendy Stivers.

**LCCEH**, Jason Harnish

Work is ongoing to merge CaseWorthy and the CAP databases.

### AGENCY GOOD NEWS, SHARING AND ANNOUNCEMENTS

A Women's Concern Annual Partners dinner will be held on April 20<sup>th</sup> at Calvary Church. They are also looking to acquire another property to lease or purchase.

#### NEXT MEETING

The next meeting will be Monday, May 15, 2017 at 2:30 pm at Burle Industries, New Holland Avenue, Lancaster.

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Minutes and Agendas are posted to: [www.PA211East.org](http://www.PA211East.org).

If you have any questions or comments, please contact Toni at [gainer@uwlanc.org](mailto:gainer@uwlanc.org)

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