



United Way  
of Lancaster County



Minutes:

## **HOMELESS SERVICE PROVIDERS NETWORK**

Monday, May 21, 2018

2:30 pm, LGH conference room, Burle Business Center

### ATTENDANCE

Chair Doug Hopwood presided.  
See attached sign-in sheets for attendants.

### WELCOME

Doug opened the meeting with welcome and introductions. Agendas, minutes, and all materials are posted online on the 211 website: [www.pa211east.org](http://www.pa211east.org)

### FOCUS TOPICS

#### **PA CareerLink Lancaster, presented by Tara Loew**

(PowerPoint and corresponding materials loaded to Website)

Tara gave a general overview of the CareerLink services and reviewed the flow chart of levels of service that can be provided:

General: self-Service, open to the public, access to computer bank and unemployment resources - they have a direct line to this office.

Enhanced: can choose the services to best fit your needs, interview workshops and recruitment events – employers come on site. Job fairs are held 2x per year and includes employers seeking all skill levels. Recruitment events are advertised on social media.

Personalized: offers one on one career navigation, access to training and funding if eligible.

In addition, Tara oversees the Re-entry program which helps returning citizens find and retain employment. This program provides a career navigator, case management, job training and search.

The Day Report Center is court mandated for non-violent offenders and addresses factors that contribute to recidivism. They can work a PT job and be with family. It is an alternative to being incarcerated. They get all the regular CareerLink services but additional individual needs assessment, support and therapies.

The goal of this program is to help clients find a job with a living wage and to progress in their career. They address any barriers that the clients may face such as not having a GED or ID, language, etc.

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There are other day report centers in the county, but not as comprehensive or intense as the program at CareerLink. It is a ONE stop facility and allows for closer supervision and monitoring. No cost to client. Also provides up to one hour counseling services -Naaman Center will come onsite.

Schedule:

4-5 days a week, between 1-8 hours per day, about 60 calendar days

Probation officer could make a referral, but they prefer them to be sentenced to the center.

Can waive fines and costs. Bus passes, help with ID even if they have nothing.

Basic computer skills

Clothing bank- donations accepted

Each step is a small victory for the clients

Collaboration is key to addressing client barriers

Wrap around services: must do this so client is successful

Tara also gave some statistics:

140 active clients -monthly

Average wage is up to \$15/hour for starting job after attending this program.

Re-entry Program staff:

Re-entry Recruiter: works with clients that have a criminal background and one on one with employers who are willing to hire.

Re-entry Supervisor: accountability person for those attending the Day Report Center

Re-entree support: refers clients to correct staff person and community resources as needed.

### **GateHouse, presented by Jodi Holland**

(PowerPoint on website)

Gate House provides a continuum of community based care for drug and alcohol services in Lancaster County. Probably best known for the home in Lititz. Their comprehensive services include transitional housing (they will have 10 locations by end of 2019), licensed facilities that are gender specific and Recovery residences. Outpatient counseling is provided at downtown Lancaster location.

Goal is to keep clients in their continuum and stay with the same clinicians - helps close the gap in follow up services. Philosophy: everyone has a story, work with them where they are.

Cultural, person centered approach is offered around their levels of care. Many clients come in homeless, short tem housing ok, but finding long term housing is very difficult, especially for single parents and their children.

82 % of clients are employed. An internal case management unit helps with connecting to outside organizations as needed.

Housing updates:

- Marietta house: goal will be for woman and children- up to 30 women
- Mountville house: will be converted to men only.
- Wait list for transitional living is very long

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### **Lazarus Project, presented by Carmela Disomma**

The reason this project was established was to train the community and help with the overdose rate. Heroin does not discriminate- it affects all ages , all communities in our county. Deaths are attributed to the drug being cut with other substances.

They are a grass roots organization and meets monthly.

Early accomplishments:

- Narcan grant – 500 dosages- trained EMS workers
- Recovery houses are part of the coalition. Training and materials are provided to them
- Addiction treatment providers list the project on their websites
- Created an educational component
- Overdose reversal trainings are free to anyone
- Overdose kits available
- Any pharmacy can provide Narcan without a prescription
- DA has access to Narcan as well, call them.
- Brown bag event – gave out bags of items, coats , etc.
- Faith based trainings
- Tiles of Hope: help others with their recovery- written word of encouragement
- PORT- post overdose reversal team: working with Lancaster city police intern- they conducted in home visits to provide what the person needs at that point in time: information, treatment, material goods

Recovery School Initiative: for students/families

They are hoping to start this program in Lancaster County soon. It gives the person a better chance to be successful in their recovery. Teaches families how to get someone into treatment. Also teaches self care to the addict. 7 week session, has a great success rate . Hoping to start in the next few weeks.

Scholarship fund: helps a person stay at a recovery house if they cannot afford it.

Medicine shop always has Narcan in stock at Duke and New Holland ave locations .

If someone does not have insurance, Project Lazarus will help provide Narcan free of charge.

Active users usually use in pairs, if one has Narcan, then huge potential of saving a life!

Recovery House Information:

Don't need to be certified to part of the recovery house coalition.

Not much of a process to start a recovery house, just basically need to get it zoned, no law to be certified at this point. Online certification is available- but rules are not in effect. Capitol area website shows houses that are certified. Carmela will provide a list to the group.

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### LANCASTER COUNTY COALITION TO END HOMELESSNESS (LCCEH) UPDATES

#### **Winter Shelter**

No report

#### **CHART**

New Caseworker: Jessica

#### **CaseWorthy**

Updates coming next month.

#### SCHOOL SOCIAL WORKER UPDATES:

No report

### AGENCY GOOD NEWS, SHARING AND ANNOUNCEMENTS

- Brian Long mentioned several upcoming events hosted by PA LINK, see attached flyers for dates and signup.
- Luthercare is opening a child care center in Marietta. Flyer attached.
- Midpenn is offering a custody workshop. Follow-up with staff afterwards if you want to file. Flyer attached.

### NEXT MEETING

The next meeting will be July 16, 2018 at 2:30 pm at Burle Industries, New Holland Avenue, Lancaster.

Minutes and Agendas are posted to: [www.PA211East.org](http://www.PA211East.org).

If you have any questions or comments, please contact Toni at [gainer@uwlanc.org](mailto:gainer@uwlanc.org)

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