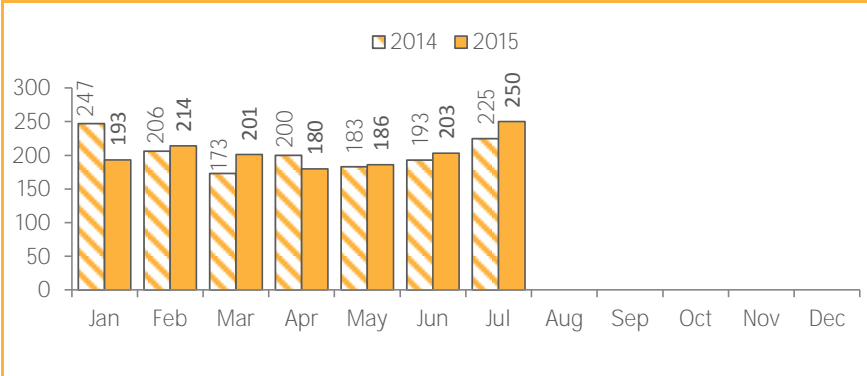


Berks County Report- July 2015

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	54
Prior use	23
Friend/Relative	20
Electronic media	5
Flyer/Brochure/Poster	5
Medical services	3
Business/Employer	2
Bus Sign	1
School	1
Church	1
Newspaper	1

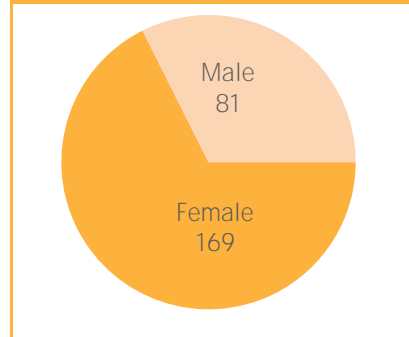
ZIP CODE REPORT

19602	56	19567	3
19601	47	19565	3
19604	27	19518	3
19606	11	19560	3
19607	10	19505	2
19610	6	19609	2
19611	5	19508	2
19605	5	19512	2
19608	4	19522	2
19603	4	19544	1
19540	3	19510	1

TOP AGENCY REFERRALS

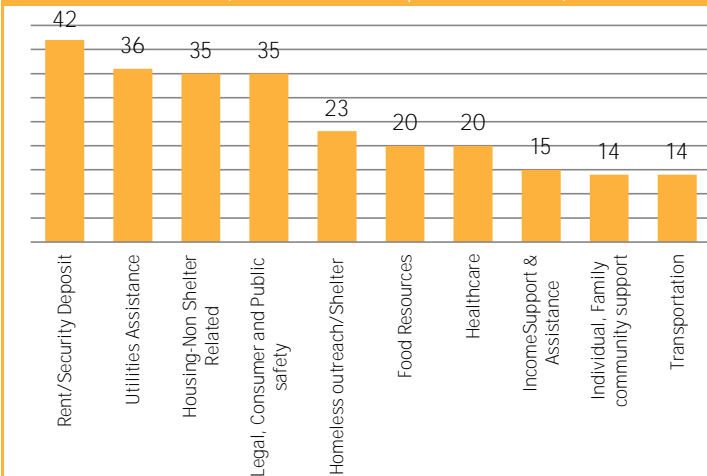
Catholic Charities	44
Opportunity House	43
City of Reading	29
Berks Community Action Program	28
PA Department of Human Services	24
Family Promise of Berks Co, Inc	21
PA Housing Finance Agency	14
The Salvation Army of Reading	12
Greater Berks Food Bank	11
First Energy	9
St. Joseph Regional Health Network	5

GENDER REPORT



TOP NEEDS

(Total needs Reported = 299)



CALL FREQUENCY

