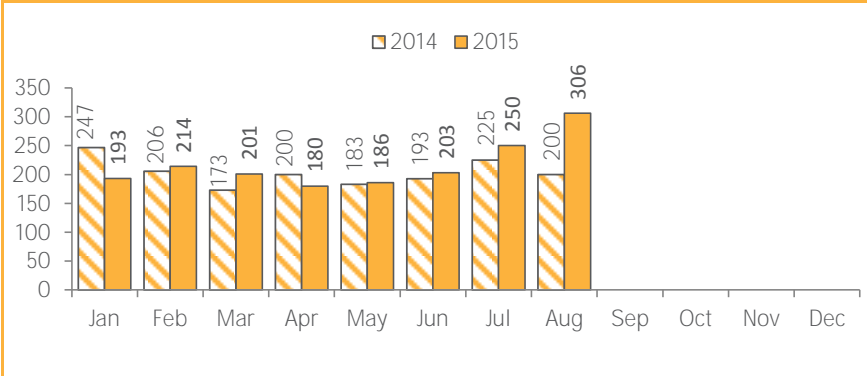


Berks County Report- August 2015

Pennsylvania 2-1-1 East

CALL VOLUME



REFERRAL SOURCE

Agency/Organization	45
Prior use	33
Friend/Relative	14
Flyer/Brochure/Poster	10
Business/Employer	5
Electronic Media	3
Medical Services	3
Church	2
Newspaper	1
Utility Company-Gas	1
School	1

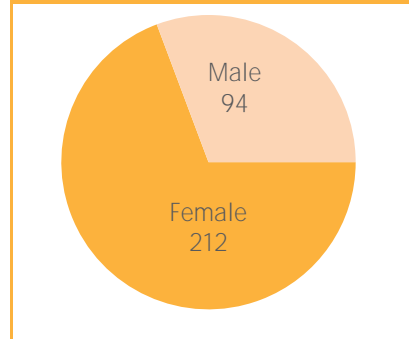
ZIP CODE REPORT

19602	62	19608	4
19601	59	19609	3
19604	29	19610	3
19611	8	19530	2
19607	8	19510	2
19605	7	19506	2
19606	7	19526	1
19540	5	19603	1
19560	4	19567	1
19518	4	19504	1
19508	4	19533	1

TOP AGENCY REFERRALS

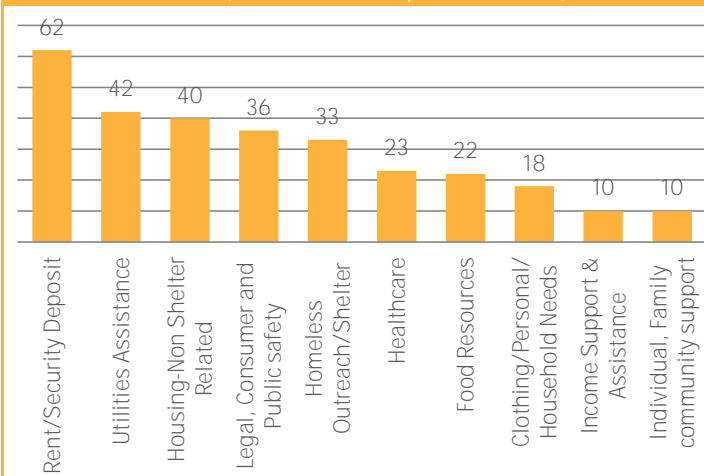
Catholic Charities	55
Opportunity House	50
City of Reading	32
Berks Community Action Program	31
PA Department of Human Services	27
Family Promise of Berks Co, Inc	21
Greater Berks Food Bank	17
The Salvation Army of Reading	16
First Energy	10
PA Housing Finance Agency	8
Berks County Area Agency on Aging	7

GENDER REPORT



TOP NEEDS

(Total needs Reported = 392)



CALL FREQUENCY

